KubeCon CloudNativeCon North America 2026

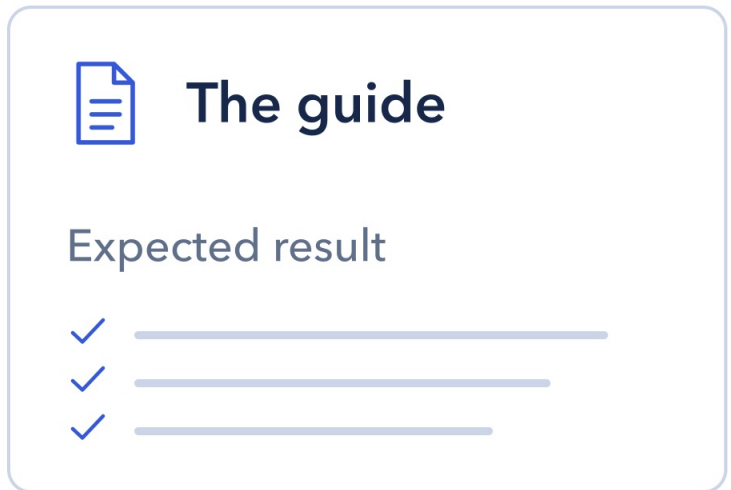
#KubeCon #CloudNativeCon

Your Quickstart is Broken – AI Agents as Synthetic New Users

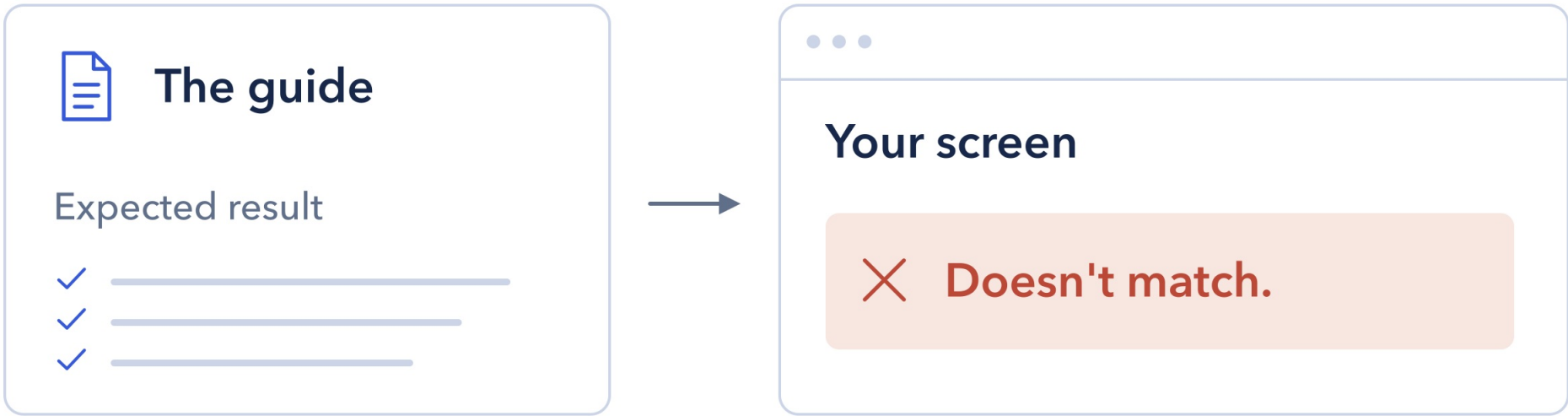
Aman Singh
Drasi Maintainer | CNCF Ambassador



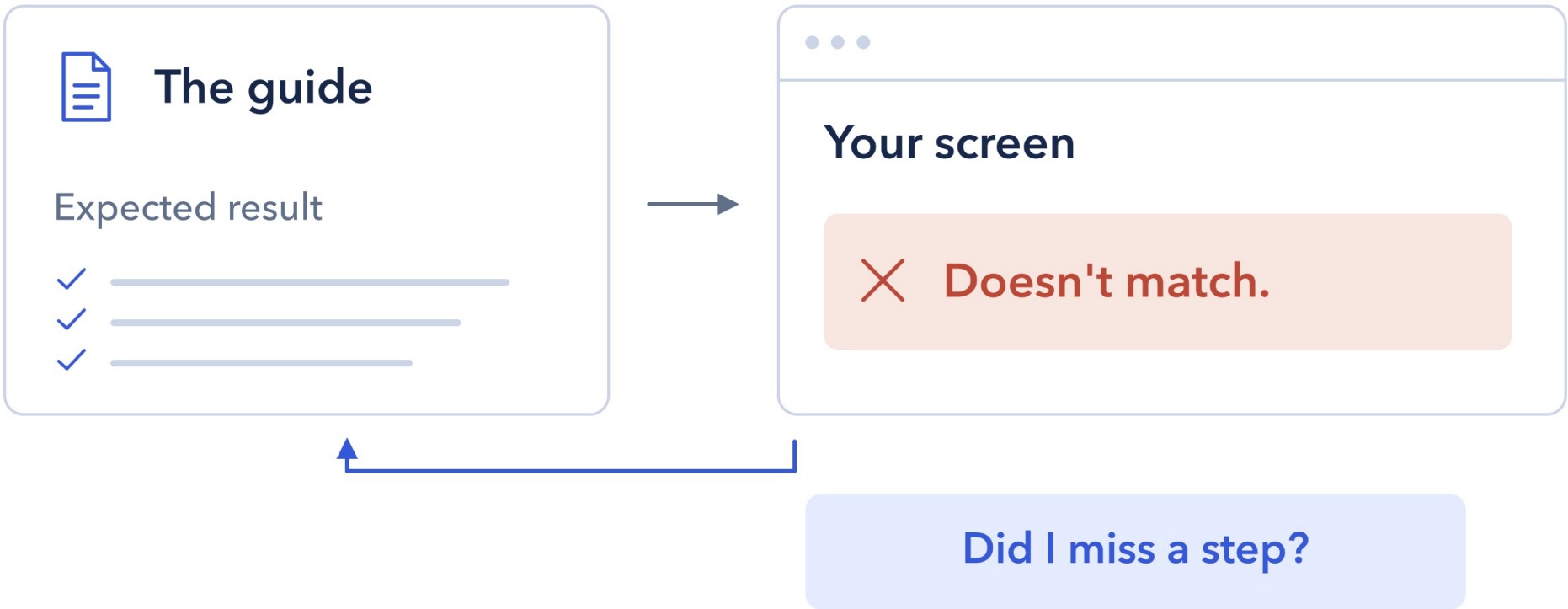
Following the guide should be enough.



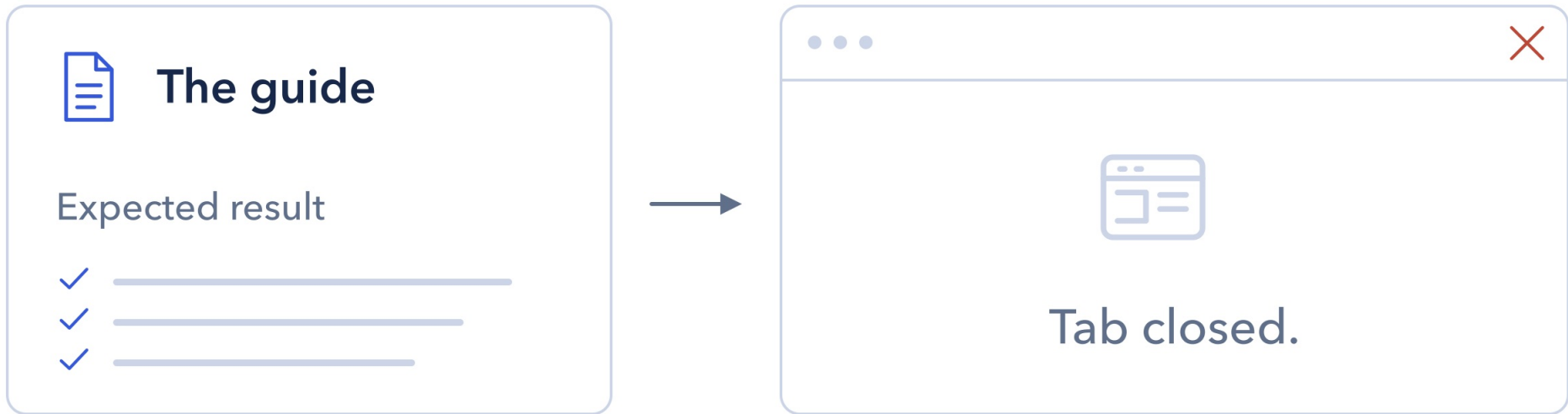
Following the guide should be enough.



Following the guide should be enough.



Following the guide should be enough.



First interaction.

First interaction.
Last interaction?

Even when we care...

Even when we care...



Missing context

Obvious to us.
Missing from the page.

Even when we care...



Missing context

Obvious to us.
Missing from the page.



Project changes

The code moves on.
The guide does not.

Even when we care...



Missing context

Obvious to us.
Missing from the page.



Project changes

The code moves on.
The guide does not.

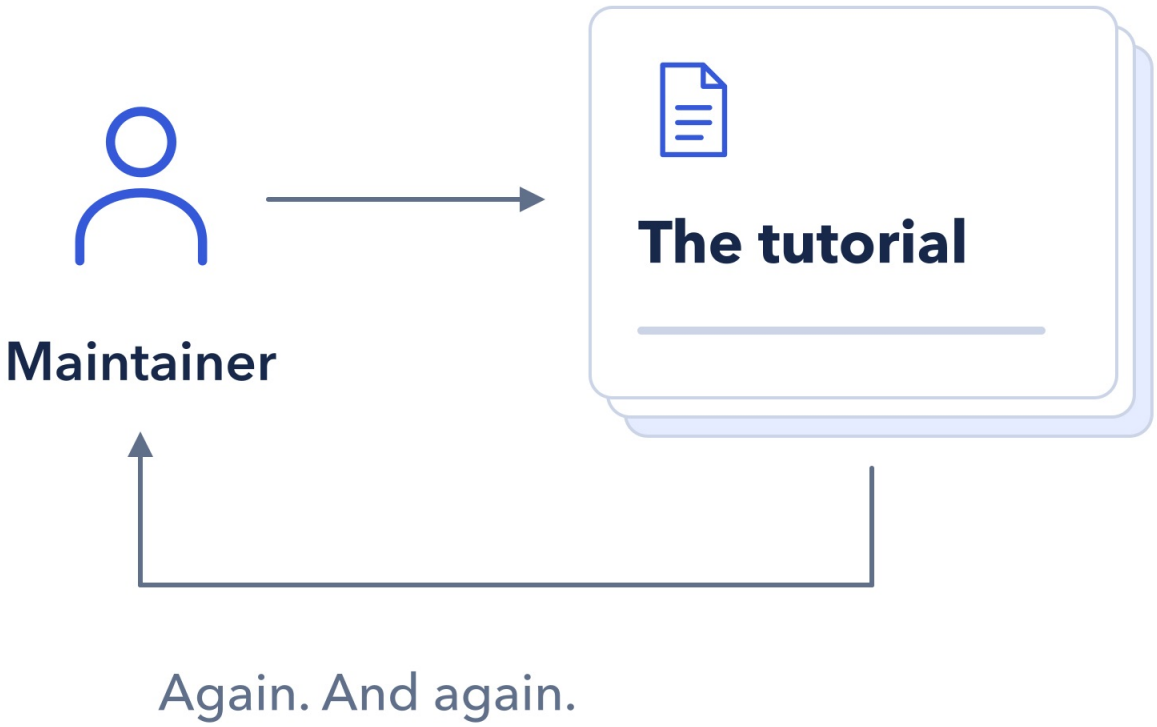


Dependencies

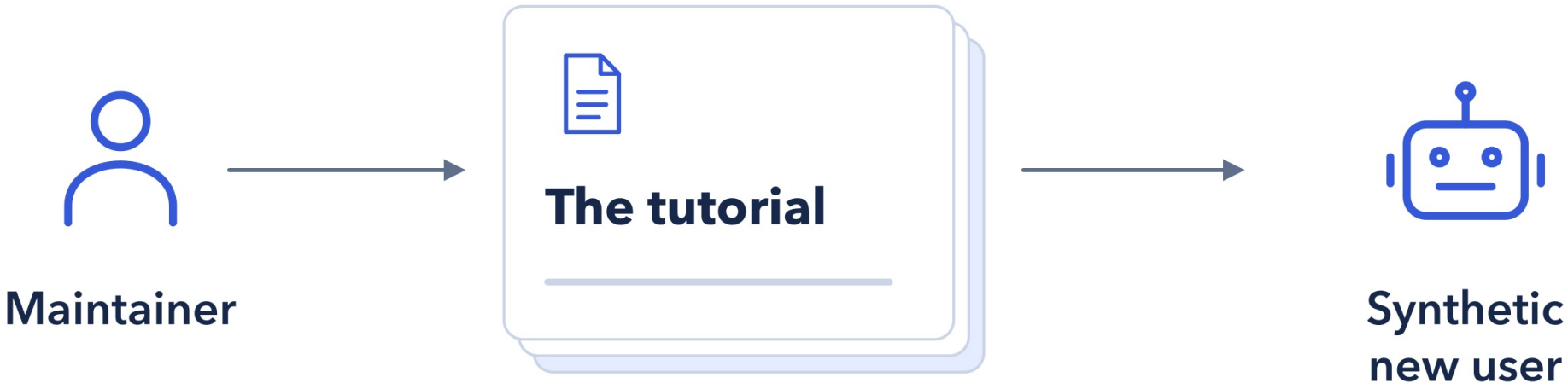
Changes outside
our control.

Someone has to walk through it.

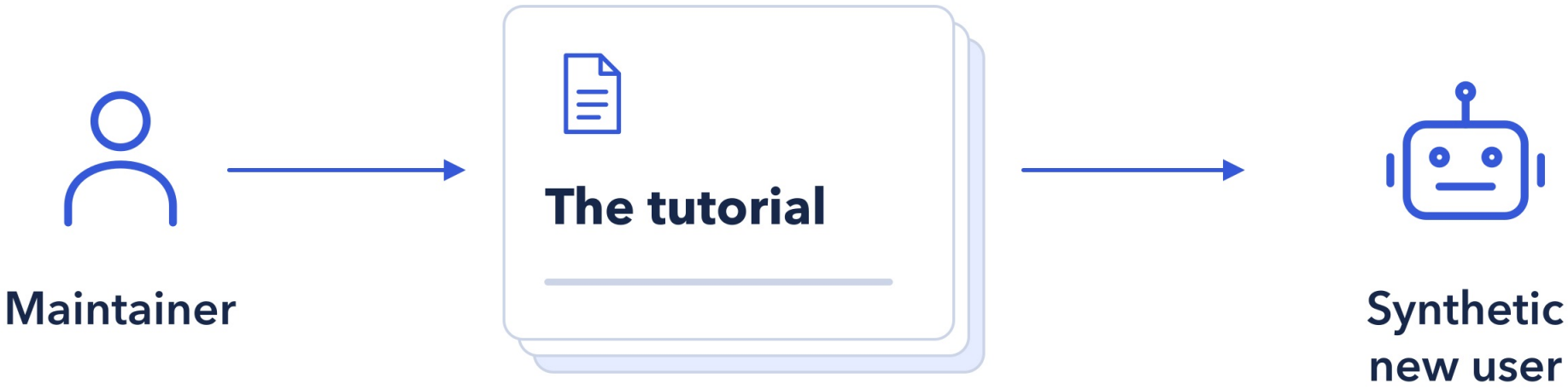
Someone has to walk through it.



Someone has to walk through it.



Someone has to walk through it.



Same instructions

A beginner, not a fixer.

A beginner, not a fixer.

```
Follow the instructions exactly.
```

A beginner, not a fixer.

```
Follow the instructions exactly.

Verify the expected results.
```

A beginner, not a fixer.

```
Follow the instructions exactly.
Verify the expected results.
Stop and report where it fails.
```

A beginner, not a fixer.

Follow the instructions exactly.

Verify the expected results.

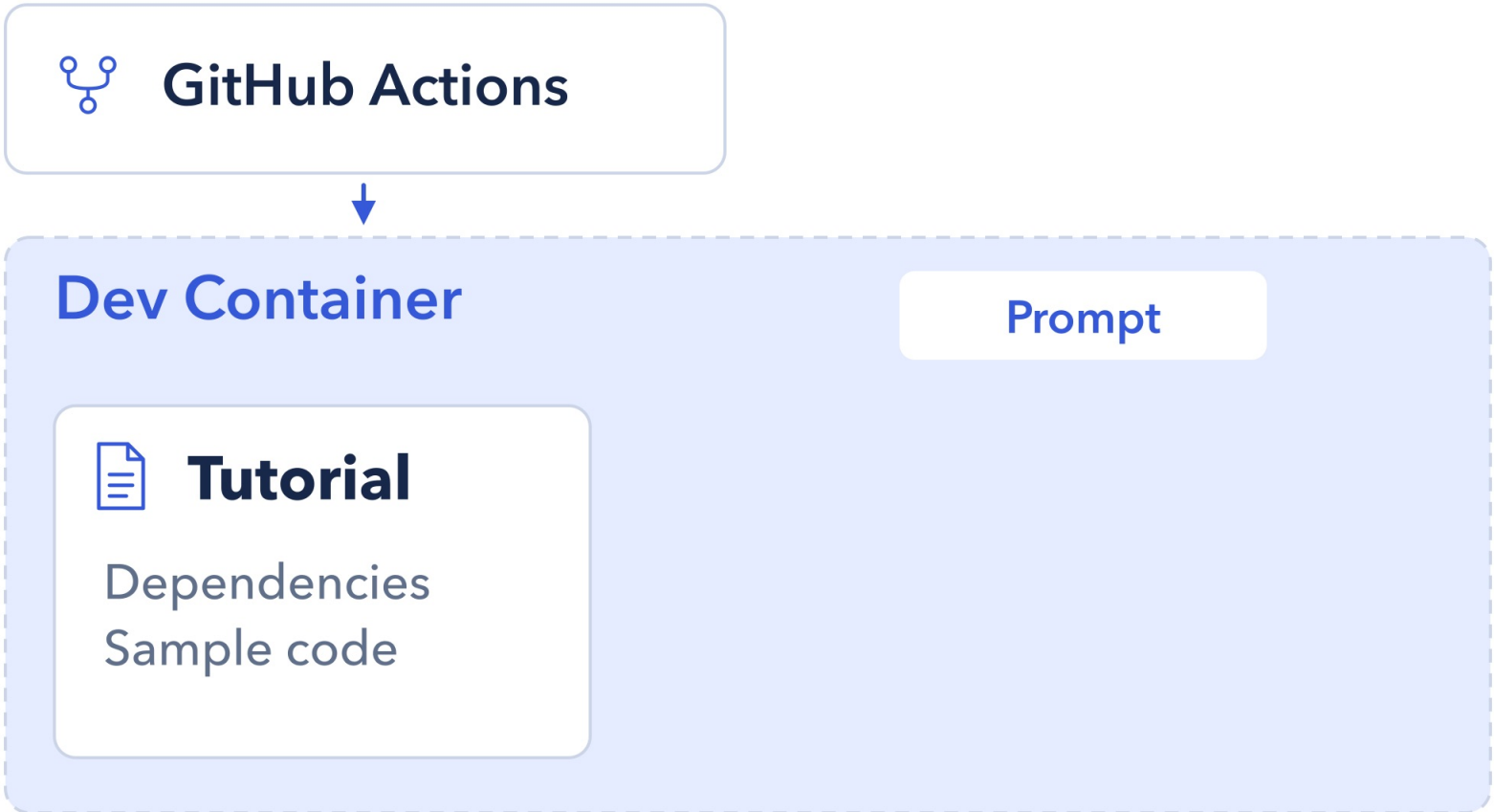
Stop and report where it fails.

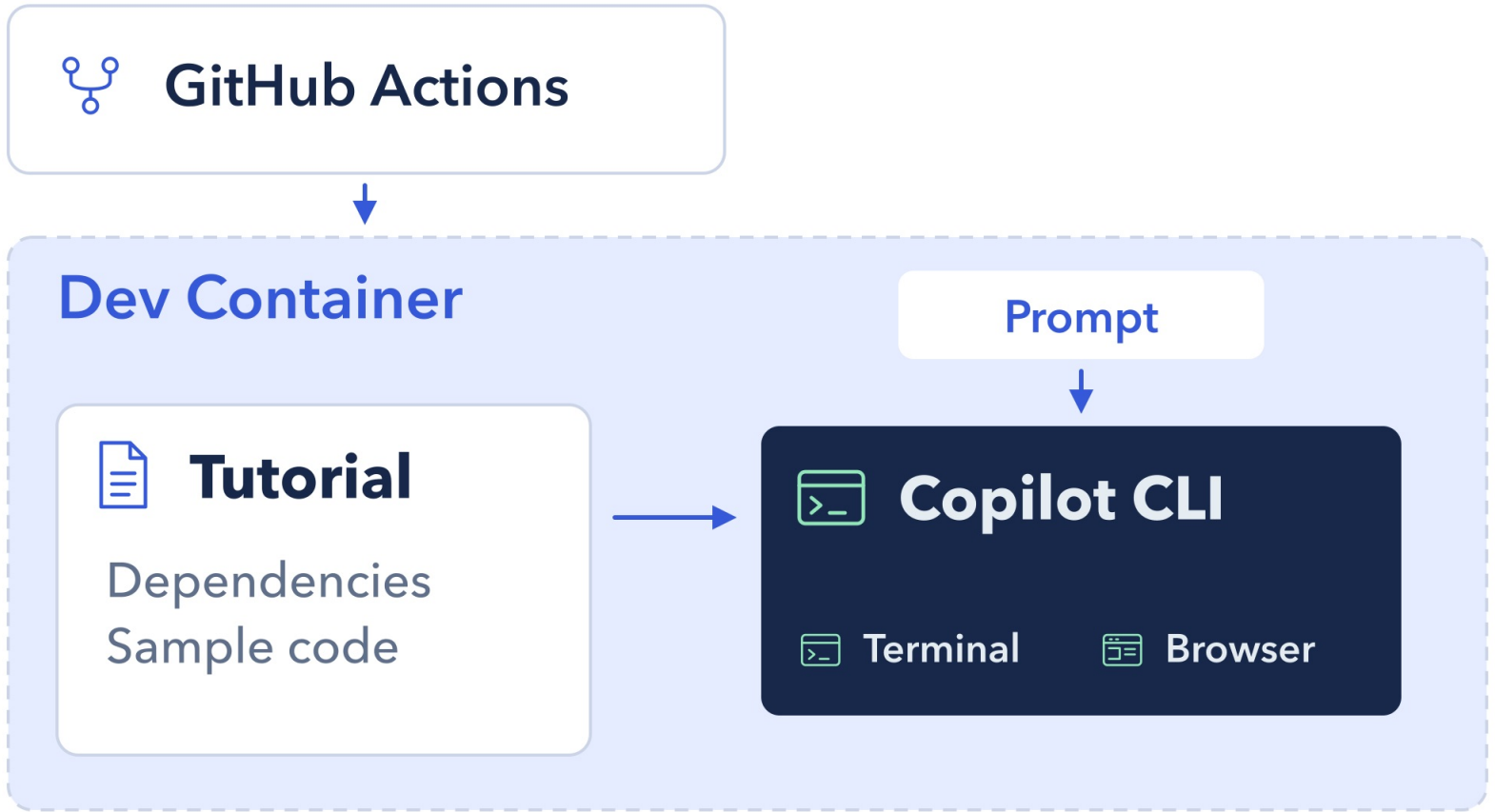
Don't fix anything.

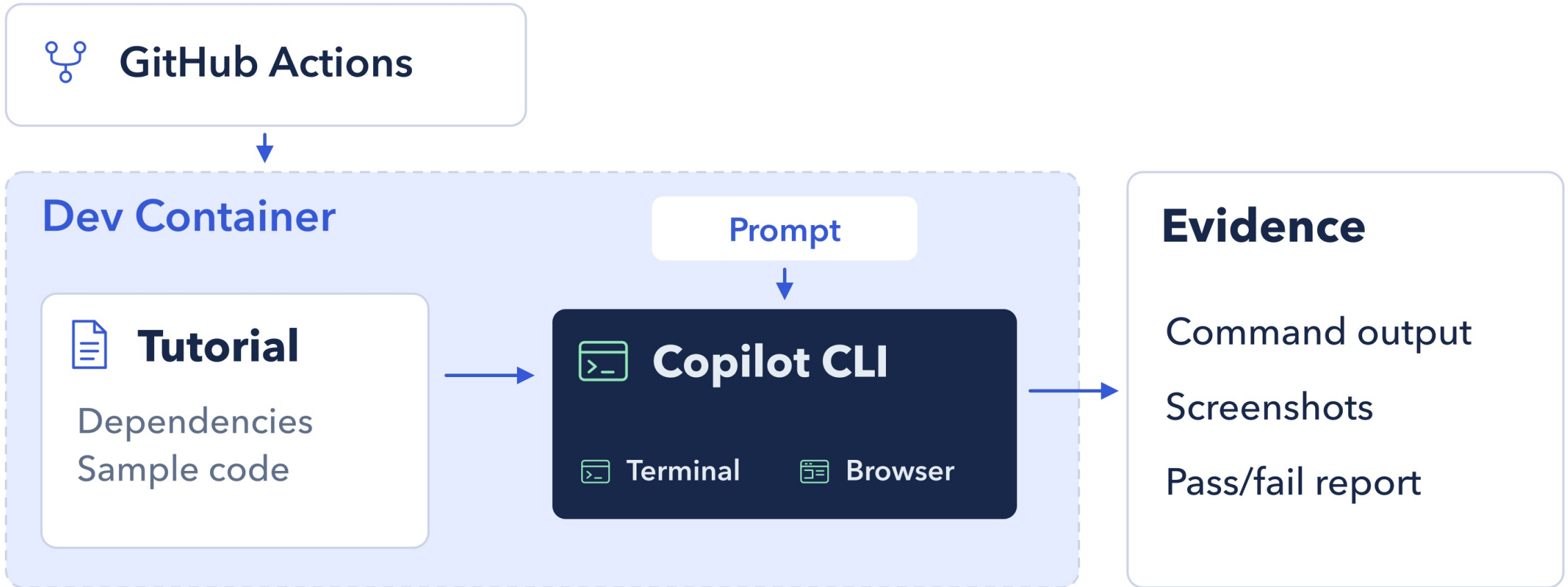
A beginner, not a fixer.

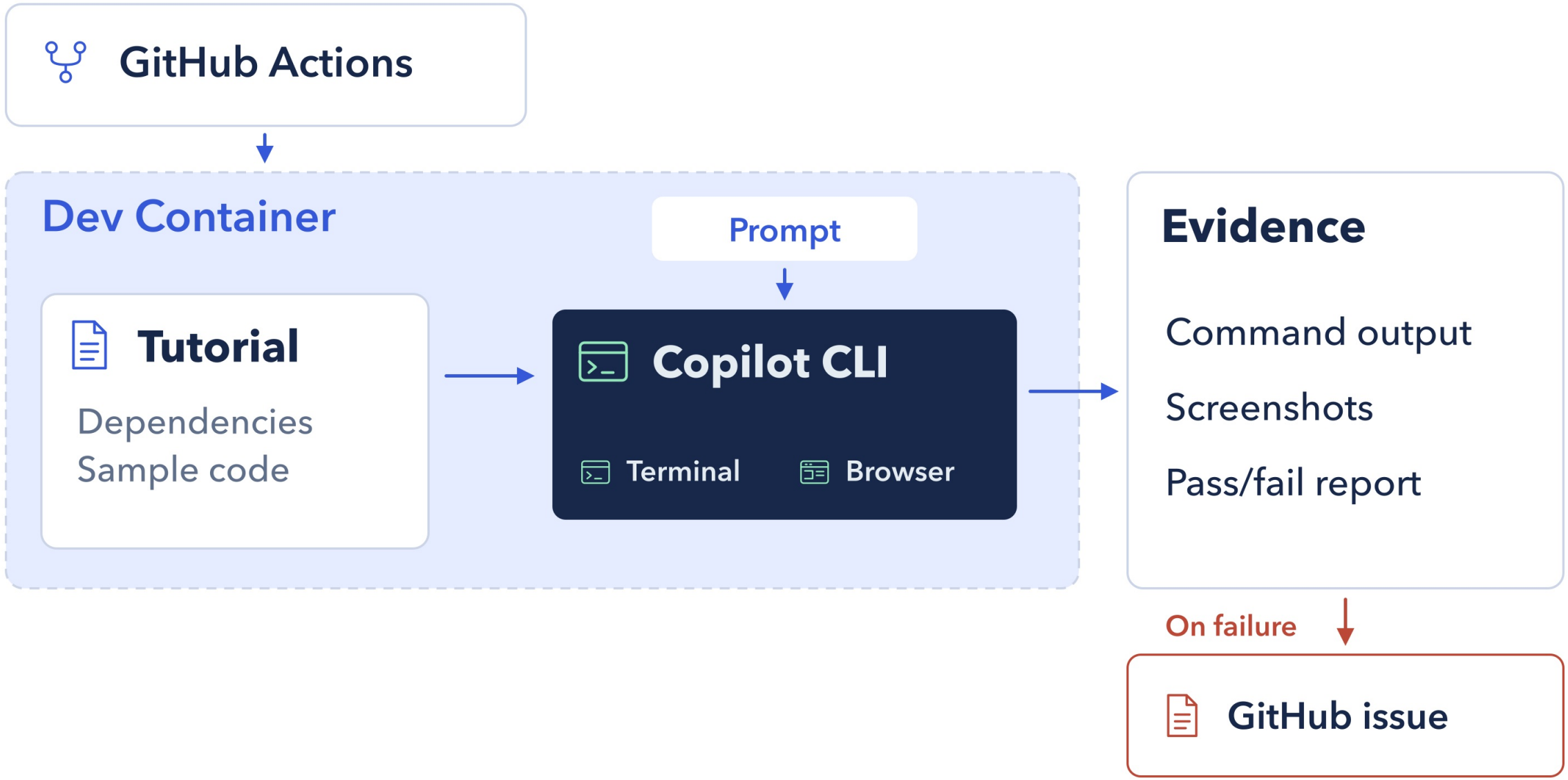
```
Follow the instructions exactly.
Verify the expected results.
Stop and report where it fails.
Don't fix anything.
```

✕ Work around it → **Report the gap**


GitHub Actions
Dev Container
Prompt
Tutorial
Dependencies
Sample code


GitHub Actions
Dev Container
Prompt
Tutorial
Dependencies
Sample code
Copilot CLI
Terminal
Browser


GitHub Actions
Dev Container
Prompt
Tutorial
Dependencies
Sample code
Copilot CLI
Terminal
Browser
Evidence
Command output
Screenshots
Pass/fail report


GitHub Actions
Dev Container
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Tutorial
Dependencies
Sample code
Copilot CLI
Terminal
Browser
Evidence
Command output
Screenshots
Pass/fail report
On failure
GitHub issue

Compare what matters.

Expected

```
id: 4f2a...9c1
time: 10:34:12
name: example
status: Running
```

Observed

```
id: 77b3...e02
time: 11:06:43
name: example
status: Running
```

Compare what matters.

Expected

```
id: 4f2a...9c1
time: 10:34:12
name: example
status: Running
```

Observed

```
id: 77b3...e02
time: 11:06:43
name: example
status: Running
```

✓ Different IDs. Same outcome.

Compare what matters.

Expected

```
id: 4f2a...9c1
time: 10:34:12
name: example
status: Running
```

Observed

```
id: 77b3...e02
time: 11:06:43
name: example
status: Failed
```

✕ Different status. Real failure.

What did we find?

The commands passed.



The commands passed.
The result didn't.

Command completed

Expected		Observed	
Name	`my-app-1`	Name	

The commands passed.
The result didn't.

Command completed ✓

Expected		Observed	
Name	my-app-1	Name	

```
p.name  ⟶  p.metadata.name
```

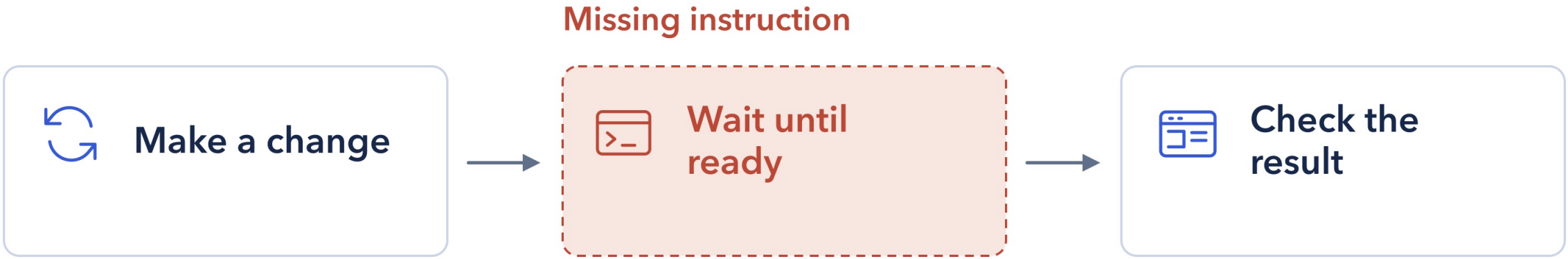
When should I check?

In the guide



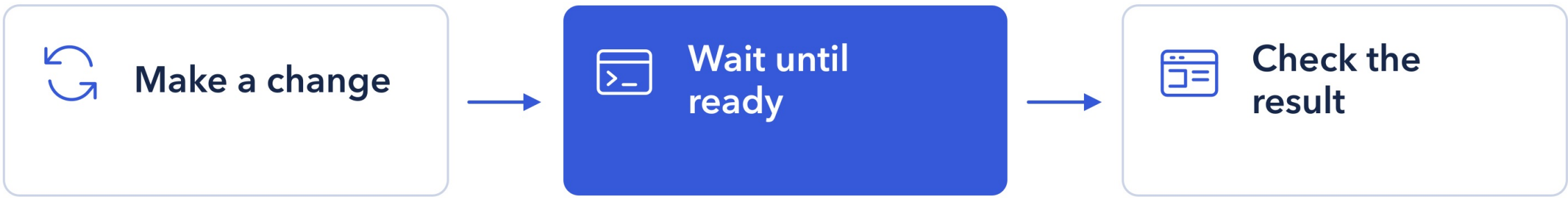
When should I check?

In the guide



When should I check?

In the guide



Not just Drasi.

Not just Drasi.

Dapr Agents

Radius

Not just Drasi.

Dapr Agents

No API key required

Radius

Not just Drasi.

Dapr Agents

No API key required

↓

Startup asks for a key

Radius

Not just Drasi.

Dapr Agents

No API key required

↓

Startup asks for a key

Radius

Guide shows



Dashboard

Not just Drasi.

Dapr Agents

No API key required

↓

Startup asks for a key

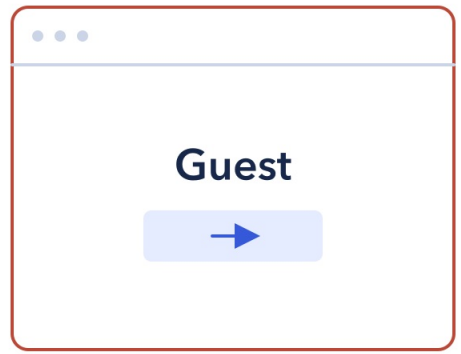
Radius

Guide shows



Dashboard

Opens first



Not explained

Your choice of agent.



Free Copilot Enterprise.

For eligible CNCF maintainers.



Get Copilot Enterprise

`aka.ms/cncf-copilot`



Read more

`aka.ms/synthetic-users`

Put your guide to the test.

Get Copilot Enterprise

aka.ms/cncf-copilot

Read more

aka.ms/synthetic-users

Session feedback

sfeedback.com/Rv5efc